

Adult Care and Well Being Overview and Scrutiny Panel

18 November 2020

2021/22 Emerging Pressures and
Challenges

Key areas which are being reviewed by the Directorate

- Nature of support is changing – latent demand
- Unit costs for care provision including impact of inflation and National Minimum Wage
- Market availability and ability to provide types of care needed by clients
- “one system approach” to intermediate care and learning from the positive lessons of shared working with NHS, independent and VCS sectors
- Delivering the 2020/21 savings relating to organisational redesign which have been delayed due to COVID

Key areas which are being reviewed by the Directorate

- Implementing a single “front door” for access to Council services
- Working with key partners to develop integrated community offer Here 2 Help
- Development of a strong digital offer for our customers and clients
- Move towards a more “reablement” and “enabling” social care offer
- Develop a new “All Age Disability Offer”

Key areas which are being reviewed by the Directorate

- Medium to long term impact of COVID-19
 - Impact on provider sustainability
 - Demand on the care service and sector
 - Increase in numbers of self-funders entering council care
 - Economy
 - Transport
 - Funding availability
 - Social distancing
 - Engagement and communications
 - Here to Help Development
 - Ability to regenerate our income collection and trading activities
 - Clients ability to pay their assessed charges and potential requirement for reassessments

Key areas which are being reviewed by the Directorate

- Impact of Brexit
 - Contracts
 - Supply chain
 - Funding availability
 - Staffing availability
 - Changes in legislation
 - Impact on providers